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### ***The Tile Association Warranty Scheme***

The Tile Association offers an insurance backed warranty scheme for its tiling contractors who undertake work in domestic residences in the United Kingdom.

Working with QANW, the providers of insurance backed warranty schemes for trade associations involved in the Trustmark Scheme, the scheme covers tiling works carried out by TTA contractors for a period up to six years after completion of tiling works.

Cover will be provided for wall and floor tiling work in private residences in the United Kingdom. There is a minimum contract value of £250 and a maximum of £5000 incl. VAT. An excess of £250 will apply to each project.

### **FAQ's**

#### *Who can offer the Warranty Scheme?*

Only bone fide paid up tiling contractor members of The Tile Association.

#### *What is covered?*

Tiling projects in a private home in England, Scotland, Wales and Northern Ireland up to a value of £5000 in tiling works. Projects such as tiling to swimming pools are not covered by the warranty.

#### *How much does the warranty cost?*

The cost to TTA Registered Fixers is very affordable and has been set so that TTA fixers incorporate the sum into their quotes and not lose out to other fixers.

#### *What happens if there is a problem*

In the two years immediately after tiling works have been completed, customers will make contact with the tiling contractor. However, if the contractor has ceased trading in this time, contact will be made with the insurance provider.

In the following four years, customers will be asked to make contact with the insurance provider, whose details will be on the insurance policy document.