

Membership Application Form



INTERNET TRADERS

Customer Care:

Do you have a Customer Care Policy?	Yes / No
Do you display signage required under UK legislation, eg. pricing?	Yes / No
Do you display appropriate technical information, eg. PEI ratings, shading and crazing information?	Yes / No
Does your website conform to the requirements of the Consumer Protection (Distance Selling) Requirements?	Yes / No
Do you sell products other than Tiles on your website?	Yes / No
Please list these products - these can be added to your Directory profile	

Customer Service:

Do you offer a tile fixing service?	Yes / No
If yes: Do your Fixers comply with the requirements of BS5385, the code for fixing wall and floor tiles?	Yes / No
Will you encourage your tile fixers to apply for TTA membership, if not already a TTA Member?	Yes / No

Website:

Does your website display appropriate technical information, ie PEI ratings, shading and crazing information?	Yes / No
Does your website pricing include VAT?	Yes / No
Do you offer the facility for customers to pay by credit card?	Yes / No