Membership Application Form

TILE AGENT

Customer Care:	
Do you have a Customer Care Policy?	Yes / No
Do you display signage required under UK legislation, eg. pricing?	Yes / No
Do you display appropriate technical information, eg. PEI ratings, shading and crazing information?	Yes / No
Do you sell tiles via a website?	Yes / No
Does your website conform to the requirements of the Consumer Protection (Distance Selling) Requirements?	Yes / No
What proportion of your sales are on-line?	
Customer Service:	
Do you offer a tile fixing service?	Yes / No
If yes: Do your Fixers comply with the requirements of BS5385, the code for fixing wall and floor tiles?	Yes / No
Will you encourage your tile fixers to apply for TTA membership, if not already a TTA Member?	Yes / No

Geographical Areas:

Please list the geographical area for each manufacturer that you represent, and whether you have sole agency for that.

Manufacturer	Area Covered	Sole Agency
		Yes / No
		Yes / No
		Yes / No
		Yes / No
		Yes / No
		Yes / No
		Yes / No
		Yes / No
		Yes / No