

# Technical Inspection



Dear Sirs

The Tile Association Technical Inspection

I refer to your enquiry regarding the TTA Technical Inspection Service. I have pleasure in giving details of the Technical Inspection service offered by this Association.

The Technical Inspection on site service offered by this Association provides for an expert inspection and impartial written report on the quality of workmanship of the fixing of wall and floor tiling at a particular site. The service does not report on the manufacture, shading or quality of the tiles themselves, but on the workmanship of the fixing technique adopted and its suitability for installation. Consideration may also be given as to the selection of the particular tile in relation to the work involved. The inspection is non destructive.

If it become apparent during the course of the inspection that remedial work may be necessary, recommendations as to such remedial work may be included at the discretion of the inspector.

Expenses may be charged when a site is not easily accessible to an inspector. Supplementary fees will be charged for court attendance and may apply if further correspondence is required.

The inspection offered is non-destructive, should it become apparent that destructive testing is required; an additional fee of £57.00 plus VAT will be charged and should be paid directly to the inspector at the time of the inspection. Destructive testing will be undertaken at the client's own risk. The Tile Association takes no responsibility for damage incurred during destructive testing.

A domestic project is defined as a single area, up to the size of 25m<sup>2</sup>, i.e. bathroom, kitchen, hallway.

Additional fees will be incurred for court attendance and if additional information is required over and above the contents and remit of the report.

Please note inspections are carried out Monday-Friday during office hours.

Full payment including VAT is required at the time of instructions to proceed. A receipted invoice will be rendered at the time of, or shortly after, the date of the written report to the firm or person giving the instructions for the inspection and report.

The report is made by the Association acting as an expert, and not as an arbitrator or a mediator. No extension, implied or actual, of the scope of this service offered can be accepted and no liability in contract tort or otherwise attaches to the Association or its agents in respect of any advice, or lack of advice, given in such report. The Association reserves the right, at its sole discretion, to decline any request for the service.

Arrangements to proceed can only be put in hand upon return of a copy of the inspection booking form, having been duly completed, together with full payment and copies of all relevant correspondence.

Yours faithfully,

Brian Newell  
Technical Director

# Technical Inspection



## The Tile Association Inspection Service – Booking Form

Please make arrangements for a technical inspection and report. I accept the terms, scope and conditions of the inspection service as set out in the accompanying documentation.

### Please indicate the size of the inspection to be carried out:

Up to 25m<sup>2</sup>: £852 + VAT  
**(Domestic only)**

Up to 50m<sup>2</sup>: £1125 + VAT

51-100m<sup>2</sup>: £1485 + VAT

100+m<sup>2</sup>: Price on request

### Client Details (Please print clearly)

Your name

Company Name (where applicable)

Address

Telephone Number

Email address

Address of site to be inspected

### Access to site

Access to be arranged with Mr/Mrs/Ms

Daytime telephone number

### Reasons for requesting an inspection

Please provide full details of the problem together with details of any dispute between parties involved. Copies of all relevant correspondence should be provided with this booking form to ensure the inspector is aware of all circumstances before the inspection. Please continue on additional sheets if necessary.

Name and address of tiling contractor:

### Payment

The fee stated above plus expenses and additional costs for, eg, destructive testing, where necessary, is agreed and our payment is attached. Settlement of any additional balance due must be made within 14 days of the invoice issued with, or shortly after, the inspection report.

Signature

Date

**Please note we are able to take payment by Cheque or Debit Card**

The Tile Association will hold your contact details on its database. Your data will never be sold or released to a third party to use for their own purposes without your permission. The Tile Association will retain your data and will use it only to communicate with you on Technical Inspection related issues and to provide information that may be of use to you for the future. The Tile Association complies with all current legislation.

It may be necessary to remove tiles (additional charges apply).

# Technical Inspection



## Terms and conditions for use with TTA independent inspections

1. The onsite technical inspection service offered by this Association provides for an expert inspection and impartial written report on the quality of workmanship of the fixing of wall and floor tiling at a particular site. The service does not report on the manufacture, shading or quality of the tiles themselves, but on the workmanship of the fixing technique adopted and its suitability for installation.
2. The Service does not include advice or producing specifications for any necessary remedial work or providing estimates on cost of the same.
3. The TTA does not recommend tile fixers or suppliers. The TTA Website offers a list of tile fixers and suppliers within a geographical area near to the address of the inspection.
4. Inspections undertaken by The Tile Association are based on the requirements of relevant British Standards, for example, BS5385, the Code of Practice for fixing wall and floor tiles and BS 8000 Part 11, Workmanship on building sites – Part 11: Internal and external wall and floor tiling – Ceramic and agglomerated stone tiles, natural stone and terrazzo tiles and slabs, and mosaics, together with relevant Tile Association technical documents.
5. Inspections are carried out Monday to Friday between the hours of 9 a.m. and 5 p.m. Additional fees will be charge for inspections undertaken outside of these hours.
6. The content of the report will be based on information provided by the client at or before the time of inspection. The report may be subject to alteration, at additional cost to the client, should additional technical information be made available after the report has been issued.
7. The inspection offered is non-destructive, should it become apparent that destructive testing is required; an additional fee of £57 per tile plus VAT will be charged and should be paid directly to the inspector at the time of the inspection. Should the testing involve intrusive investigations of the immediate substrate the price must be agreed prior to proceeding. Destructive testing will only be undertaken at the client's own risk. The Tile Association takes no responsibility at all for damage that may be incurred during destructive testing. The replacement of tiles and their substrates are not included in the additional fee for destructive testing.
8. During the inspection Schmidt hammers or Rebound hammers are frequently used when investigating floor failures. The tool measures the coefficient of restitution of the flooring (the solidity of the installed floor tile). The use of this or any other testing product may result in damage to the tiling should the bed contain voids. This testing will be undertaken at the client's own risk and The Tile Association takes no responsibility for damage incurred during such testing.
9. Should it become apparent that laboratory testing of tiles, adhesives or grouts is required; the client will be referred to UKAS, the UK Accreditation Service for details of an appropriate accredited testing house. The client will be responsible for arranging and paying for any tests.
10. Additional services such as a detailed response to correspondence for use in court will incur an additional charge of £105 +VAT per hour. Should the inspector be required to attend court, a charge of £155 +VAT per hour plus travel expenses will be incurred.
11. Additional fees or expenses may be charged if there is no inspector local to the inspection site.
12. The inspection will not be undertaken until the full deposit has been paid and the final inspection report will not be issued until full payment for our services has been received.
13. The settlement of any additional costs must be paid on issue of the invoice and prior to receiving the results from the additional services.
14. The report is made by the Association acting as an expert, and not as an arbitrator or a mediator. No extension, implied or actual, of the scope of this service offered can be accepted and no liability in contract tort or otherwise attaches to the Association or its agents in respect of any advice, or lack of advice, given in such report.
15. The Association reserves the right, as its sole discretion, to decline any request for the service.