

TTA Technical Inspections in an Occupied Property

Our inspectors will not carry out any technical inspections if they, or any members of their own household, are showing any symptoms, however mild, of coronavirus.

Our inspectors will not enter into the home of any client who has, or whose household has, however mild, any symptoms of coronavirus, or are self-isolating.

At the discretion of TTA, only inspections which are deemed 'essential', will be considered at this time and will only be carried out when believed safe to do so. Non-essential visits should be postponed. There may, however, be alternatives to a physical inspection, i.e. phone or video call; this can be discussed with TTA.

If the visit is deemed 'essential' and an inspection is agreed, the following procedures will apply.

Prior to a visit

- Payment for inspections must be paid in full prior to the visit
- By signing the Application, the Client has agreed to the terms of the inspection
- Our Inspectors will agree a mutually convenient date with the Client for the inspection
- Our Inspectors will notify all Clients in advance of their arrival
- Parking as near to the property as possible should be made available or clear instructions given of the nearest safe parking area
- The client must provide, in writing, full, clear, details of the reason for the inspection i.e. history of events, parties involved and specification of the intended design etc.

Visiting a property whose household members are showing no symptoms of coronavirus

- On arrival at the property, and when necessary throughout their inspection, our inspector should be permitted to adequately wash their hands using soap and water.
- Where facilities to wash hands are not available, our inspector will use their own hand sanitiser.
- Our inspector will carry out their inspection in the required area(s) alone but will maintain a safe distance (at least 2 metres) from any family members within the household.



- Area(s) to be inspected should be adequately ventilated – this may necessitate the opening of a window(s).
- Our inspector will wear latex protective gloves, overshoes and a facemask at their discretion.

Visiting a property whose household member(s) are classed as high risk or vulnerable to coronavirus

- Prior safety arrangements will be made with the client in order to avoid any face-to-face contact at the property – for example, when answering the door.
- The occupants will be asked to stay in a separate room while the inspection is carried out. If this is not possible, they must stay as far away from our inspector as possible and at least 2 metres. Any face-to-face discussions should not last any longer than 15 minutes.
- Our inspector should be permitted to wash their hands with soap and water during the inspection as necessary. Where facilities to wash hands are not available, our inspector will use their own hand sanitiser
- Once the work is completed, the inspector will advise which surfaces and areas they have come in to contact with.